

# CONFIDENTIALITY POLICY

## PRIVACY POLICY

Universe Gymnastics Club is dedicated to protecting your privacy by providing a safe and secure site. The information we collect is to help ensure secure ordering, provide a better shopping experience and provide improved products and services to our customers. This Privacy Policy is a guide to what information we collect, how we use it and how you can access, change and remove your information. If you have any questions, comments or complaints, be sure to contact us.

## INFORMATION COLLECTED

You provide personal information to us in a variety of ways when you interact with Universe Gymnastics Club, both in stores and online. Some examples are when you: Sign up or request to be placed on our mailing or email lists;

Place an order through PRIVACY POLICY

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The personal information you provide us may include your name, email and physical addresses, phone numbers, driver's license number, credit and debit card numbers, checking account numbers and birth date. When shipping merchandise, we may collect information you provide us such as the name, address, and phone number of recipients.

## USE OF INFORMATION YOU PROVIDE

If you choose to provide us with personal information, we will use that information to enhance your experience in the following ways:

Improving the effectiveness of our website, marketing endeavors and service offerings;

Completing purchase and return orders and transactions;

Providing customer support;

Notifying you of product recalls or providing other information concerning products you have purchased;

Sending you email about orders you have made on universegymnastics.com;

Administering surveys, sweepstakes, contests and similar promotions;

Communicating great values and featured items to you via email or direct mailings;

Complying with valid legal procedures, requirements, regulations, and statutes.

## AUTOMATICALLY COLLECTED INFORMATION

We only collect the information needed for secure ordering and improving your shopping experience. While you browse, we collect your:

IP address - Like all other web sites we collect IP addresses to measure our site traffic and to help provide a relevant shopping experience. Your IP address is not linked to your customer information.

Referral site - If you come to our site via a link, the location of the referral is captured. This is used to help us know where our users come from.

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Participate in a survey, sweepstakes, contest or promotion;

Make merchandise purchases and returns;

Contact us regarding a question or concern; and

Otherwise submit personal information to us.

The personal information you provide us may include your name, email and physical addresses, phone numbers, driver's license number, credit and debit card numbers, checking account numbers and birth date. When shipping merchandise, we may collect information you provide us such as the name, address, and phone number of recipients.

#### INFORMATION COLLECTED FOR TRACKING PURPOSES (COOKIES)

Like most websites, we use "cookies" to obtain information when your web browser accesses our site. A "cookie" is a small data file stored by your web browser on your computer's hard drive. Cookies allow us to recognize who you are when you arrive at our sites by associating the identification numbers in the cookie with other information you as a customer have provided us. That customer information is stored on our secured database. You must set your browser to accept cookies if you wish to add items to your shopping cart or Wish List. The information stored on these cookies can only be read by the Universe Gymnastics Club webserver.

#### SHARING INFORMATION

We do not sell any information regarding our customers to third parties. We may join with other companies or third party service providers on your behalf, yet these partners may not use your information other than providing services through Universe Gymnastics Club. When this is done, it is subject to agreements that obligate those parties to process such information only in accordance with our instructions, in compliance with this privacy policy, and with appropriate confidentiality and security measures in place. We do not share your personally identifiable information with any other companies or organizations that would target you with offers or promotions that are not directly related Universe Gymnastics Club or this website. We also may share user information in the event that it is necessary to respond to any subpoena, court orders, or legal process. Moreover, we reserve the right to share personally identifiable information to comply with legal requirements, to protect our rights and property or those of our users, to protect the safety of our sites or users, or to enforce our Terms of Service.

#### SECURITY

Shopping online with Universe Gymnastics Club is safe and secure. We use powerful 128-bit encryption technology and Secure Socket Layers (SSL) in all areas where your personal information is needed. SSL technology ensures the secure transfer of your personal and credit card information through encryption. When a secure connection is initiated, our server's public key is automatically transferred to your browser. Your browser then uses this key to encrypt information that is transferred back to the Universe Gymnastics Club server. This information can only be decrypted using the private key installed on the secure Universe Gymnastics Club webserver. For your protection,

modulpl.com is certified by VeriSign. This is your assurance that our site is authentic and that we're employing SSL security. You can check this security protection setting within your browser. To view our VeriSign certificate, click on the image of the closed lock or the solid key at the bottom of your browser. Our site security information will appear. Your account information and order history are kept safely behind our firewalls. All transaction information is processed under encrypted channels.

#### OPT-OUT OF SERVICES

At any time you may opt-out of our services. If you prefer to not receive promotional communications from Universe Gymnastics Club, simply follow the instructions for unsubscribing on any email you receive from us. If you've been having any trouble unsubscribing, please contact us and we will assist you. You may send us an email or use our email form on the contact us page. Your opt-out request only applies to any account directly related to the email address used in such request. When you purchase online from universegymnastics.com, we will contact you by email or phone to confirm your order and to update you on the status of your order. We may also phone you to provide truck delivery dates or to confirm or clear up any questions about your order. If you contact us by email, you will only receive such help or information in a manner fitting your request.

#### LINKS TO OTHER SITES

universegymnastics.com may contain links to other websites that operate independently of Universe Gymnastics Club and are not under our control. Other websites may also reference or link to our website. Universe Gymnastics Club is not responsible for the privacy practices or the content of such other websites. Moreover, Universe Gymnastics Club is not responsible for information that is provided by, or collected through, those websites or for any other use of those websites. You should consult the individual privacy policies of those websites to determine their privacy practices.

#### NOTIFICATIONS OF CHANGES

As we continue to improve the services, products, and features we provide, this privacy policy is subject to change. This privacy policy is subject to change without notice. We may change our policy at any time by posting a new version of it on our website. Your periodic review of our policy will ensure that you are apprised of our current privacy practices.